



Your business
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 23, 2017

Via Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 14-58
2017 ETC Annual Report of Mid Century Telephone Cooperative
Study Area Code 341054**

Dear Ms. Dortch:

On behalf of Mid Century Telephone Cooperative (“Company”), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission’s rules.¹ Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is being filed this date via the FCC’s Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<010>	Study Area Code	341054
<015>	Study Area Name	MID CENTURY TEL COOP
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Christina Grigsby
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3097788611 ext.207
<039>	Contact Email Address: Email of the person identified in data line <030>	christinagrigsby@midcentury.com
	Form Type	54.313 and 54.422

(300) Unfulfilled Service Request
Data Collection Form

FCC Form 481
OMB Control No. 3060-0988/ OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341054
<015>	Study Area Name	MID CENTURY TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Christina Grigsby
<035>	Contact Telephone Number - Number of person identified in data line <030>	3097788611 ext.207
<039>	Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

REDACTED FOR PUBLIC INSPECTION

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0966/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341054
<015>	Study Area Name	MID CENTURY TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Christina Grigsby
<035>	Contact Telephone Number - Number of person identified in data line <030>	3097788611 ext.207
<039>	Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com
<400>	<p>Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.</p> <p>Offered only fixed voice</p>	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	<p>Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.</p> <p>Offered only fixed broadband</p>	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

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(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0988/ OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341054
<015>	Study Area Name	MID CENTURY TEL COOP
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<039>	Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
341054IL510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations
Data Collection Form

FOC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341054
<015>	Study Area Name	MID CENTURY TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Christina Grigsby
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<039>	Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	341054IL610.pdf

Page {

<01>	Study Area Code	341054
<015>	Study Area Name	MID CENTURY TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Christina Grigsby
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(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986 / OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	341054
<015>	Study Area Name	MID CENTURY TEL CDDP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Christina Grigsby
<035>	Contact Telephone Number - Number of person identified in data line <030>	3097788611 ext. 207
<039>	Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com

<810>	Reporting Carrier	Mid Century Telephone Cooperative
<811>	Holding Company	Not Applicable
<812>	Operating Company	Mid Century Telephone Cooperative

[illegible]

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0966/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341054
<015>	Study Area Name	MID CENTURY TEL COOP
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<039>	Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

(1000) Voice and Broadband Service Rate Comparability
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986 / OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341054
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<039>	Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/ OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	341054
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<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/ OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	341054
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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2005) Price Cap Carrier Additional Documentation Data Collection Form Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	341054
<015> Study Area Name	MID CENTURY TEL COOP
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Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	<div style="border: 1px solid black; height: 15px; width: 100px;"></div>	
<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<div style="border: 1px solid black; height: 15px; width: 100px;"></div>	
<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	<div style="border: 1px solid black; height: 15px; width: 100px;"></div>	
<2024A> Round 2 Recipient of Incremental Support?	<div style="border: 1px solid black; height: 15px; width: 100px;"></div>	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<2025A> Round 2 Recipient of Incremental Support?	<div style="border: 1px solid black; height: 15px; width: 100px;"></div>	
<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		<div style="border: 1px solid black; height: 15px; width: 100px;"></div>

(2005) Price Cap Carrier Additional Documentation Data Collection Form Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

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(3005) Rate Of Return Carrier Additional Documentation (f) (f) (f)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-C
July 2013

<010>	Study Area Code	341054
<015>	Study Area Name	MID CENTURY TEL COOP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Christina Grigsby
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<039>	Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan
Carrier certifies to 54.313(f)(1)(iii)

Yes - Attach Certification

(3010A) Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

341054IL3010.pdf

(3010B) Please Provide Attachment

Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

No - No New Community Anchors

(3012B) Please Provide Attachment

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}

(Yes/No)



(3014) If yes, does your company file the RUS annual report

(Yes/No)



Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

☐

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited?

(Yes/No)



If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

☒

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☒

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

☒

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

☐

(3023) Underlying information subjected to a review by an independent certified public accountant

☐

(3024) Underlying information subjected to an officer

☐

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(3005) Rate Of Return Carrier Additional Documentation (Continued)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	341054
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<039> Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service (TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

Name of Attached Document Listing Required Information

(4005) Rural Broadband Experiment Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/ OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341054
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	341054
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<039> Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	MID CENTURY TEL COOP
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/22/2017
Printed name of Authorized Officer:	James Broenmer Jr
Title or position of Authorized Officer:	Chief Executive Officer
Telephone number of Authorized Officer:	3097788611 ext.
Study Area Code of Reporting Carrier:	341054 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	341054	
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<039> Contact Email Address - Email Address of person identified in data line <030>	christinagrigsby@midcentury.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED FOR PUBLIC INSPECTION

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	341054
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<701> Residential Local Service Charge Effective Date	1/1/2017
<702> Single State-wide Residential Local Service Charge	

<703>

[illegible]

REDACTED FOR PUBLIC INSPECTION

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	341054
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[illegible]

Mid Century Telephone Cooperative's demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Mid Century Telephone Cooperative (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under the Illinois Administrative Code (IAC), Title 83: Public Utilities, Chapter I: Illinois Commerce Commission, Subchapter f: Telephone Utilities. These obligations include, but are not limited to, the following: adherence to Illinois state consumer protection requirements governing telephone providers which include Quality of Service rules as identified in IAC Part 730

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

and 732, and Compliance with Anti-Slamming and Anti-Cramming Procedures as adopted in Illinois Public Act 90-610 and 97-0822, (3) truth-in-billing requirements pursuant to federal rule and IAC 735.70; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

Mid Century Telephone Cooperative's demonstration of ability to function in emergency situations for voice and broadband services:

Mid Century Telephone Cooperative ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and Title 83, Chapter I, Sub-Chapter f, Section 730.325 of the Illinois Administrative Code. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. In accordance, and compliance, with Title 83, Chapter I, Sub-Chapter f, Section 730.325 (b), all switching offices or equivalent with installed emergency power generating equipment have a minimum of three (3) hours battery capacity; switching offices or

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

equivalent without installed emergency power generating equipment have a minimum battery capacity of five (5) hours.

The Company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur.

The Company complies with the FCC's backup power requirements, effective October 16, 2015.



Lifeline and UTSAP Assistance Programs

Mid Century Telephone Cooperative is a quality telecommunications services provider who provides basic and enhanced services at reasonable rates within its service territory. Basic services are offered at the following rates:

Monthly Service Charge

Single Party Residence Service

Altona, Bishop Hill, and Lafayette

\$ 20.56

Single Party Residence Service

Ellisville, Fairview, Gilson, Maquon, Marietta, Smithfield,
Summum, Table Grove, Victoria, Williamsfield, and Yates City

\$ 22.56

Single Party Business Service

\$ 20.39

Federal Subscriber Line Charge-Single Line

\$ 6.50

Directory Assistance-Local

\$.75

Touch Tone Service – Provided as part of local service rate.

Toll Blocking – Available at no charge for low-income customers that qualify.

Emergency 911 Service – Charged according to government assessments.

Local calling – Unlimited within exchange area.

Access to operator services and interexchange services are available

Low-income individuals eligible for Lifeline or Universal Telephone Service Assistance Program (UTSAP) may be eligible for discounts from these basic local service charges through state specified assistance plans. Lifeline is a government assistance program and is non-transferrable. Only eligible consumers may enroll in the program, and the program is limited to one discount per household, for either telephone or broadband Internet service. UTSAP provides assistance with the installation charge for telephone service.

Basic services are offered to all consumers in the Mid Century Telephone Cooperative service territories at the rates, terms and conditions specified in the Cooperative's assessments. If you have any questions regarding Mid Century Telephone Cooperative services, please call Mid Century at 309.778.8611 or visit the business office at 285 Mid Century Lane, Fairview, Illinois.

Lifeline and Universal Telephone Service Assistance Program (UTSAP)

Lifeline and UTSAP are government programs that make telephone or broadband Internet service more affordable for eligible, low-income households.

What is Lifeline?

Lifeline is a federal program that provides a monthly discount on telephone or broadband Internet service to eligible households. The definition of a "household" is anyone living at an address (including children, relatives, people not related to you, etc.) who share income(s) and household expense.

What is UTSAP?

The Universal Telephone Service Assistance Program is a state program that helps pay the installation charge for telephone service. The UTSAP is funded through voluntary contributions from Illinois customers.

Who is eligible?

To be eligible for the program, you, your dependent, or your household must participate in one of the following programs:

- Medicaid (e.g. Title XIX, Medicaid)
- SNAP: Supplemental Nutrition Assistance Program (formerly Food Stamps)
- SSI: Supplemental Security Income
- Federal Public Housing Assistance (Section 8)
- Veteran's Pension or Survivor's Pension Benefits

Customers may also qualify for Lifeline if their total household income does not exceed 135% of the Federal Poverty Guidelines.

Proof of program eligibility is required upon enrollment and will be retained for as long as you receive Lifeline services from Mid Century, but not less than three calendar years, in accordance with Federal Communications rules.

A Lifeline subscriber must re-certify their eligibility annually with Mid Century to ensure continuation of Lifeline benefits. Subscribers who are no longer eligible for Lifeline benefits must notify Mid Century.

Are there restrictions?

The Lifeline and UTSAP programs are limited to one benefit per household and are non-transferable. Lifeline provides a discount on either telephone or broadband Internet service. Subscribers willfully making false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

What is the service territory of Mid Century Telephone Co-Operative?

Lifeline and UTSAP programs are available to eligible customers in the service territory of Mid Century Telephone Co-Operative, which covers the following telephone exchanges:

Altona	(309) 484-xxxx	Marietta	(309) 926-xxxx
Bishop Hill	(309) 927-xxxx	Smithfield	(309) 783-xxxx
Ellisville	(309) 293-xxxx	Summum	(309) 759-xxxx
Fairview	(309) 778-xxxx	Table Grove	(309) 758-xxxx
Gilson	(309) 876-xxxx	Victoria	(309) 879-xxxx
LaFayette	(309) 995-xxxx	Williamsfield	(309) 639-xxxx
Maquon	(309) 875-xxxx	Yates City	(309) 358-xxxx

How can I apply for the Lifeline and UTSAP Programs?

To enroll in Lifeline, please call Mid Century Telephone Cooperative at 309.778.8611 or visit the business office at 285 Mid Century Lane, Fairview, Illinois.

12/01/2016

Mid Century Telephone Cooperative is an equal opportunity provider and employer.
Mediados siglo teléfono cooperativa es un proveedor de igualdad de oportunidades y el empleador.

Mid Century Telephone Cooperative (SAC 341054)

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Mid Century Telephone Cooperative hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, the Company offers broadband service at the highest available speed.

REDACTED FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY